



## **The Angel Door and Outside Management Plan**

This plan is to show what we at The Angel have put in place around managing the door and outside areas of the building during events in response to advice from Environmental Health Department and the concerns of our neighbours.

It is important to first mention that the door to The Angel opens straight out onto the road.

During large ticketed events at The Angel there will be a door person on the entrance door throughout. They will be trained in and aware of their job duties;

- To welcome customers with kindness
- Count in and out all arriving and leaving The Angel knowing the maximum capacity for the building is 60 (include staff, customers and anybody else on the property)
- To make customers aware of our neighbours and insist on the quiet entry and exit of the building, no gathering outside or on the street, particularly under the window and in doorways.
- To not allow anyone entry with drinks, soft or alcohol.
- To point out the signs requesting quiet when leaving the building etc
- To direct smokers around the side of the building to the designated smoking area at the back, away from private dwellings, with a reminder to be quiet and considerate of neighbours.
- To not allow anyone to leave the building with open drinks, soft or alcoholic.
- To monitor the tidiness and cleanliness of the outside area.
- To remind all leaving The Angel to be quiet and considerate of neighbours and not to gather on the road.

During smaller events at The Angel we intentionally position our bar at the top of the stairs so we can monitor the arrival and departure of all entering and leaving the building. This way we can;

- Welcome customers with kindness.
- Count in and out all arriving and leaving The Angel knowing the maximum capacity for the building is 60.
- Draw customers attention to the signs requesting consideration and quietness for our neighbours as they leave the building and not to gather on the street.

- directing customers to the smoking area around the rear of the building reminding them to go quietly.
- Monitor and refuse anyone arriving with drinks, soft or alcoholic.
- Monitor and refuse anyone leaving with open drinks, soft or alcoholic.
- Monitor and refuse anyone arriving intoxicated.

## **Signage**

- Please be quiet when leaving the building and do not gather on the road.
- Smoking area around the back. Please be considerate of our neighbours.
- Please be aware of passing traffic as you step out directly on public highway.